

Notice of References Cited

Application/Control No.

09/680,902

Applicant(s)/Patent Under
Reexamination
FERIA ET AL.

Examiner

Eric T. Shaffer

Art Unit

3623

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U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-			
	B	US-			
	C	US-			
	D	US-			
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FOREIGN PATENT DOCUMENTS

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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	"TCO Discovery Audit for XYZ Publishing Company, MorganDoyle, June 1999.
	V	"TCO Analyst", Gartner Consulting, 1997.
	W	Coleman, Alden T., "Lowering the Total Cost of Ownership TCO for the Desktop, University of Tennessee, October 21, 1998.
	X	"Return On Investment and Total Cost Of Ownership", ON Technologies, August 13, 1998

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.